

WARRANTY TERMS AND CONDITIONS FOR PERFAND LED ANDRZEJ TRAWIŃSKI

In accordance with the conditions set out below, we grant this guarantee for the period of 5 years or specified for the product in a characteristics card, commencing from the date of sale for each product sold and labelled 'Perfand Led' as long as it is used for its normal purpose. We would also like to ensure you that the goods are free from any production or material faults.

We hope that you will enjoy using our goods and therefore we grant you quality assurance on conditions specified in this warranty statement.

General warranty conditions

1. The guarantee is given by Perfand LED Andrzej Trawiński with registered office in Trzebnica at ul. Ledowa 1, post code: 55-100, entered into the Register of Entrepreneurs under no. CEIDG REGON 005928391, having TAX ID no. 8980007729, hereinafter referred to as the Guarantor.
2. The guarantee given under this statement is valid only in the Republic of Poland.
3. The guarantee covers exclusively goods (items) manufactured by the Guarantor, acquired from the Guarantor or from any of his partners operating in accordance with other trade agreements.
4. Items sold by the Guarantor but not manufactured by the Guarantor are covered only by quality assurance given by their manufacturers under separate guarantee statements.
5. The guarantee given on the basis of this statement covers only faults resulting from the sold item itself, resulting in lower level of performance or no performance, declared by the Guarantor in the Declaration of Performance drafted pursuant to art. 4.1 of Regulation of the EU Parliament and the Council no. 305/2011 of March 9 2011 introducing harmonized conditions of construction products trade and repealing the Council's Directive 89/106/EWG.
6. This guarantee statement applies only to goods manufactured by the Guarantor.
7. If in an agreement concluded with the Guarantor or a Guarantor's trade partner with Guarantor's permission the customer was granted partially or completely other guarantee conditions than those set out in this guarantee statement, the provisions of the agreement shall prevail.

The guarantee shall remain valid as long as:

- the goods are used in accordance with their specifications and application (in particular in accordance with the technical sheet, assembly instructions, label, etc.),
- the goods were mounted and started by qualified and authorized personnel under Manufacturer's recommendations,
- acceptable temperature range (-10°C to + 25°C), environment humidity <85% and voltage specified in technical standards or specification for the product were observed
- the goods were not subject to inappropriate mechanical or chemical load deviating from their original destination.

The guarantee only covers faults caused by flaws connected with the material, construction or manufacturing of the goods as well as exceeding the average failure rate. In case of electronic control devices or such elements as LED modules, the average failure rate is 0.2%/ 1000 working hours unless items' specifications and applications (in particular in the technical sheet of the Goods) state other values for nominal expected lifetime and failure rates for devices and their components.

The customer is not entitled to guarantee claims from this manufacturer's guarantee if the subject of the guarantee claim is not reported to the Manufacturer or a distributor of Perfand Led Andrzej Trawiński without negligent delay, in writing and together with a proof of purchase and detailed description of the fault.

If after inspection the claim is considered justified, the Manufacturer, on its discretion, will repair the faulty item, deliver an item of equal value or offer price reduction.

Guarantee claim does not begin new warranty period.

The guarantee does not cover:

- any extra costs connected with removing the fault (warranty services), e.g. assembly and disassembly costs, transport of faulty and repaired item or a new item, travelling and time of travelling, lifting devices, scaffolding; such costs shall be covered by the Customer,
- parts made of materials wearing off,
- parameters or settings of devices that change due to tear and wear, fatigue or contamination.

The guarantee expires immediately in case of any modifications, repairs, maintenance or removing a fault performer by the Customer or any third parties without prior written consent of the Manufacturer.

Additional information about LED products:

- in case of LED modules, weakening of the light stream of 0.6%/ 1000 working hours is normal and therefore is not subject to a warranty claim.
- change in colour tolerance in LED modules due to its exploitation is normal and therefore is not covered by the manufacturer's guarantee,
- in case of new LED modules tolerance for light stream and power is $\pm 10\%$.

As part of guarantee services, we hold civil responsibility, irrespective of legal basis, only under our General Terms and Conditions of Sale, always in the version in force on the date of granting the guarantee. The current version can always be downloaded at www.perfandle.pl.